

AMAN GUPTAA



Strategic Operations Leader

Seeking Challenging Senior Leadership Assignments
To Leverage Acquired Senior Managerial Exposure In
Accomplishing The Organizational Growth Objectives

PROFILE SUMMARY

A Director – Corporate Systems & Data Protection Officer, Utopia Global Inc with strong background in project and quality management. Exposed to managing operations, projects, mentoring, and management systems

Track record of success in identification, evaluation, implementation & maintenance of ERP solutions. SAP Business ByDesign, S/4Hana, SuccessFactors, Hybris Sales, and Concur

In enhancing productivity sans reduction in quality in Healthcare BPO operations by applying Time study & Analysis, Six Sigma, statistical tools, and HIPPA

Possess a strong background in strategizing, building, and implementing transformation framework and operating models to reduce the cost to serve significantly to the customers and making businesses more competitive in the market

Aligned business processes to policies related to Environment, Social, and Governance, Ethics, Privacy, safe work place besides QMS, ISMS, and GDPR

Possesses Thought Leadership, Influencing skills; capable of resolving multiple and complex issues and motivating team members to peak performance

CAREER HISTORY

Utopia India Private Limited
Director | September 2008 – Present

Accomplishments:

Graduated from the position of Senior Manager – Quality to Director Corporate Systems and DPO and contributed to the growth of the organization from 60 to 600 members

Instrumental in setting up business processes for Enterprise Asset Management, and quality control parameters, methodologies, and management systems including QMS, ISMS, GDPR, and HSE

Assessed and rolled out ERP systems (SAP Business ByDesign, S/4Hana Cloud, SuccessFactors, Hybris, and Concur) for seven entities globally

Winner of the Making the Difference Award in 2012

Team Excellence Award in 2016, and distinguished for maintaining zero-error ERP for over ten years

Job Profile:

Guiding teams working across multiple projects to ensure compliance with the project contractual and other SLA parameters

Responsible for people management and their professional growth

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Defining and aligning Corporate Systems' vision and strategy to organizational objectives. Rolling out governing principles based on risks and compliance to enable effective decision-making by the executive leadership

Partnering with other members of the senior management team in designing governance activities based on risk and compliance

Working on the metrics to evaluate effective cost control measures for enhancing departmental efficiency

CONTACT

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Bengaluru, India

PERSONAL DETAILS

Date of Birth:

10th May 1964

Languages Known:

English, Hindi, Malayalam, and Tamil

Nationality:

Indian

SKILLS PORTFOLIO

- Strategy and Business Planning
- Stakeholder Engagement
- Business Strategy Alignment
- Project / Program Management
- Change / Risk Management
- Process Enablement / Transformation

AFFILIATION

Member of Institute of Directors
India

Life Member of Coimbatore
Management Association (CMA)
Member of Bangalore Software
Professionals Network

EDUCATION

Bachelor of Engineering, Indian Air
Force

MA – Public Administration

PAST ACHIEVEMENTS

Member to the team to make a world record by changing the engine of a LAMA helicopter at 19000 Ft height in braving hostile environment

We Groom Training Services (CBE) Pvt. Ltd
Managing Director, June 2008 – 2015

Key Highlights:

Founding member of the organization aimed at grooming youth for employability on technical and soft skills, industrial safety, entrepreneurship, across multiple organizations and guided teams in maintaining a satisfied clientele
Spearheaded team efforts in setting up a training facility and recruited with 96% accuracy; designed, calibrated & conducted Assessment for Employability and Career Planning for over 5000 candidates

Beacon Consultancy & Training
Principal Consultant, September 2005 – May 2008

Key Highlights:

Rendered consultancy to the clients on varied subjects based on client requirements and other industry related conditions to maintain a competitive edge
Contributed to guiding organizations in transformation & financial turnaround, obtaining QMS and ISMS certifications.

OTHER PROFESSIONAL ASSIGNMENTS

Indian Air Force | Aircraft Maintenance Engineer | March 1983 – September 1998

Resource person for Centre for Social Initiative and Management (CSIM) Since 2012

Appointed over 250 Customer Service Points as part of financial inclusion drive by the Government of India since 2015